



Condo Master™

The Online Condominium Management System

USER GUIDE

(E-Payment)

2nd Edition
Apr 2021



Comet Catcher Sdn Bhd (1026543-P)
72-2-68 Arena Curve,
Jalan Mahsuri, 11950 Bayan Baru
Penang, Malaysia

E-Payment

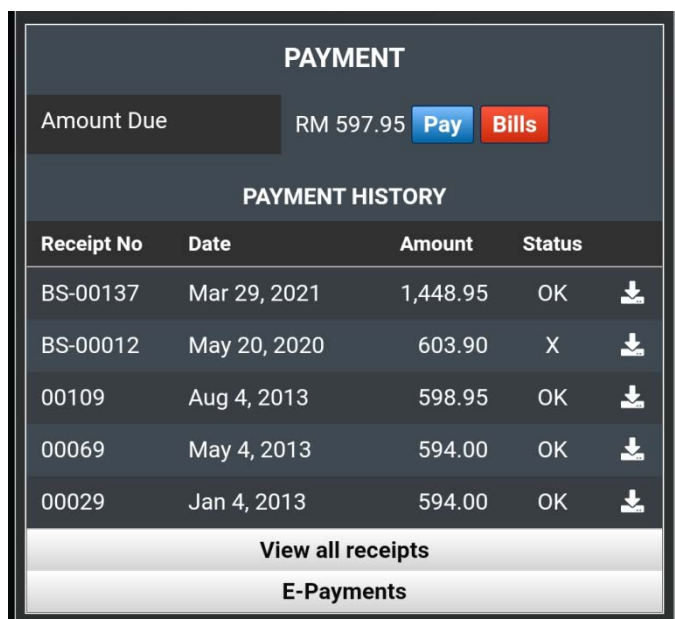
E-Payment allows you as an owner or tenant, to make payment directly in Condo Master through our payment gateway partner.

When the payment is completed, the system will issue an official receipt from the system and update your accounts immediately.

STEP 1:

After you have logged in, go to your Unit Page.

Next to Amount Due, you will see a “Pay” button.



The screenshot displays a mobile application interface for E-Payment. At the top, the word "PAYMENT" is centered. Below it, the "Amount Due" is shown as "RM 597.95" with a blue "Pay" button and a red "Bills" button. Underneath is a "PAYMENT HISTORY" section containing a table with columns for Receipt No, Date, Amount, and Status. Below the table are two buttons: "View all receipts" and "E-Payments".

Receipt No	Date	Amount	Status
BS-00137	Mar 29, 2021	1,448.95	OK
BS-00012	May 20, 2020	603.90	X
00109	Aug 4, 2013	598.95	OK
00069	May 4, 2013	594.00	OK
00029	Jan 4, 2013	594.00	OK

Click on the “Pay” button to proceed.

This is the Mobile View.

The Desktop View will look slightly different

STEP 2:

Make Payment

Unit No **Date**

Name

Email

Phone

Transaction limit: Min RM 5.00, Max RM 5,000

Amount (RM)

Outstanding Bills

(All currencies are in RM)

Invoice Date	Description	Period	Amount	Rate	Tax	
31-Mar-21	E-Payment test	Mar 2021	5.00	NA 0%	0.00	<input type="button" value="⊖"/>
1-Apr-21	Late Payment Interest for o/s charges on 21/12/20	Apr 2021	1.70			<input type="button" value="⊖"/>
1-Apr-21	Maintenance Charges (Apr 2021)	Apr 2021	60.00	SST 6%	3.60	<input type="button" value="⊖"/>
1-Apr-21	Sinking Fund (Apr 2021)	Apr 2021	6.00			<input type="button" value="⊖"/>
1-Apr-21	Maintenance Charges (May 2021)	May 2021	60.00	SST 6%	3.60	<input type="button" value="⊖"/>
1-Apr-21	Sinking Fund (May 2021)	May 2021	6.00			<input type="button" value="⊖"/>
1-Apr-21	Maintenance Charges (Jun 2021)	Jun 2021	60.00	SST 6%	3.60	<input type="button" value="⊖"/>
1-Apr-21	Sinking Fund (Jun 2021)	Jun 2021	6.00			<input type="button" value="⊖"/>
Sub-Total			<input type="text" value="204.70"/>		<input type="text" value="10.80"/>	
Total incl. tax			<input type="text" value="215.50"/>			
Net Total			<input type="text" value="215.50"/>			

(Desktop View)

Enter your particulars

Click this to remove any item that you do not want to pay.

Then click "Next"

STEP 3:

Preview Payment Details


Order ID	68464
Unit No	A-08-01
Name	CM Support
Email	support@condo-master.com
Phone	04-6180770
Pay Amount	5.00 MYR

Items

(All currencies are in MYR)


No	Description	Period	Amount	Rate	Tax
1	E-Payment test	Mar 2021	5.00	NA 0.0 %	0.00
Sub-Total			5.00		0.00
Total incl. tax			5.00		
LESS Credit			0.00		
Net Total			5.00		

Next: Make Payment



(You will be redirected to the RazerPay website)

Click Next



NOTE: RazerPay is formerly MOLPay

STEP 4: RazerPay Payment Gateway

Payment by VISA/MasterCard
(NOTE: Your management may have disabled this option)

Click here to select other payment options

SECURE ONLINE PAYMENT Payment Options

This transaction will appear as **MolPay*CCSB-Condomaster** on your credit/debit card billing statement

Amount (MYR)

Order ID

Card Number

CVV

Expiry Date

Name of Cardholder

Email

Mobile Number

Bank Country Malaysia Non-Malaysia

Bank Name

Description

I here by agree with the [Terms of Service & Privacy Policy](#). [Report Abuse](#)

Please refer to merchant refund policy.
This transaction will appear as **MolPay*CCSB-Condomaster** on your credit/debit card billing statement

Powered By:

Razer Merchant Services

SECURE ONLINE PAYMENT Payment Options

You can choose "FPX" to pay from your bank account

SECURE ONLINE PAYMENT Payment Options

Amount (MYR)

Order ID

Name

Email

Contact Number

Payment Bank

Description

By clicking the Pay Online button, you agree to the [Terms of Service & Privacy Policy](#).


Powered By:

Razer Merchant Services

STEP 5: Approve the Payment

Credit Card:

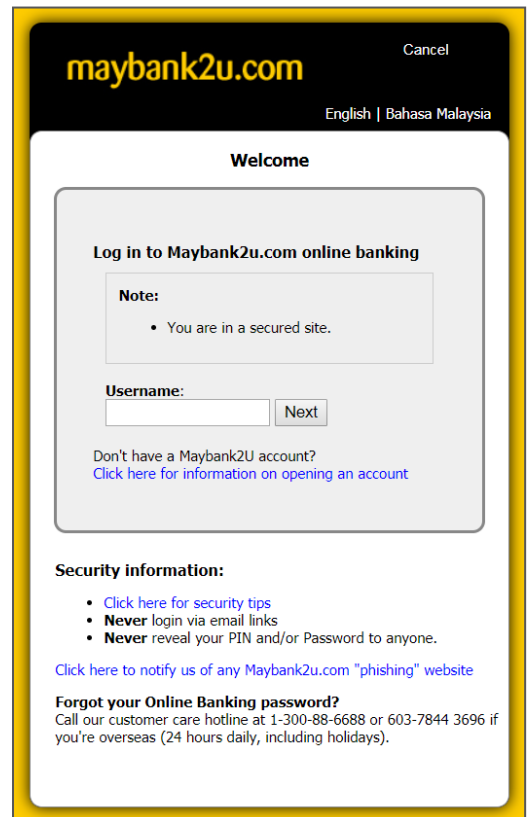
The example below is for HSBC credit card.
You will see a different page depending on your credit card



The screenshot shows the HSBC Verified by Visa payment page. At the top left is the 'Verified by VISA' logo, and at the top right is the HSBC logo. Below the logos, a message states: 'A One-Time Password (OTP) is sent via SMS to your mobile number. Please enter the OTP to complete authentication.' The page displays the following details: Merchant Name: MolPay*CCSB-Condomaster; Card Number: XXXX XXXX XXXX 1155; Payment: MYR1.50; SMS One Time Password: [input field]. There are buttons for 'Confirm', 'Cancel', and 'Help'. Below the input field are buttons for 'Get Another SMS-OTP' and 'Did not receive SMS-OTP?'. At the bottom, there is a disclaimer: 'This payment instruction shall at all times be governed by Terms and Conditions apply.' and copyright information for HSBC Bank Malaysia Berhad and HSBC Amanah Malaysia Berhad. Links for 'Privacy and Security', 'Terms of Use', and 'Hyperlink Policy' are also present.

FPX:

You will be asked to login to your bank account.
The example below is for Maybank.
You will see a different page depending on your bank.



The screenshot shows the Maybank2u.com login page. At the top right is a 'Cancel' button. The main header is 'maybank2u.com' with 'English | Bahasa Malaysia' below it. The page is titled 'Welcome' and contains a 'Log in to Maybank2u.com online banking' section. A 'Note' box states: 'You are in a secured site.' Below this is a 'Username:' input field with a 'Next' button. A link for 'Don't have a Maybank2U account? Click here for information on opening an account' is provided. The 'Security information:' section includes: 'Click here for security tips', 'Never login via email links', and 'Never reveal your PIN and/or Password to anyone.' A link to 'Click here to notify us of any Maybank2u.com "phishing" website' is also present. At the bottom, there is a section for 'Forgot your Online Banking password?' with contact information: 'Call our customer care hotline at 1-300-88-6688 or 603-7844 3696 if you're overseas (24 hours daily, including holidays).'

STEP 6: Payment Confirmation

You will be redirected back to the Condo Master website.

Payment Successful

Unit No	SH-1
Payment No.	10449
Trans Ref No.	48629080
Receipt No.	EB18-00027
Date	2018-08-17 16:31:18
Amount	MYR 1.50

Download Receipt

Back to unit page

Click on the “Download Receipt” button to download your official receipt from the system.

Emerald Bay Management Corporation		No. EB18-00027
33, Perstarian Pasir Mas 11100 Batu Ferringhi, Penang, Malaysia Tel: 04-825 0001 Email: support@condo-master.com		
OFFICIAL RECEIPT		
<i>Unit No</i>	SH-1	<i>Date</i> 17-Aug-2018
<i>Received from</i>	Liew Chee Yen	
SH-1 Emerald Bay 11000 Penang Malaysia		
<i>No</i>	<i>Description</i>	<i>Amount (RM)</i>
1	demo transaction	1.50
		Total 1.50
AMOUNT: One Ringgit and Fifty Sen Only		
<i>Payment Mode:</i>	EPayment	
<i>Bank:</i>	MOLPAY	
<i>Txn No.:</i>	48629080	
NOTE: This Official Receipt is only valid upon clearance of the transaction.		
<i>Issued By:</i>	EPayment Processor	
This is a computer generated document. No signature is required.		